|  |  |
| --- | --- |
|  | Work ExperienceSIEMENS – SOFTWARE Engineer Feb’22 - PRESENTALM Tools ExpertCreating and maintaining JIRA and JIRASM projects configurations.  * **Migration** of data using CSV import including attachments either **JIRA 🡪 JIRA** or any other tools such as **ClearQuest/Jazz** 🡪**JIRA** * Writing **Python scripts** using **JIRA** and **Confluence Rest APIs** to do automate tasks:   + Migration task to update JIRA native and Assets fields.   + User and Group access management in JIRA.   + Sort out CSVs from ClearQuest to proper format so that it can be directly mapped to JIRA.   + Offboarding and Onboarding users in JIRA and Confluence. * Integrating **Aha** and **JIRA** to achieve the Scaled Agile - SAFe framework model in both the tools. * Integrating **Ansible** and **JIRA** to create tickets directly via ansible playbooks. Also, based on updating JIRA ticket statuses or field updates, execute an ansible playbook. * Integrating **GITLAB** and **JIRA** using **either DVCS accounts** or via **Gitlab inbuilt Integration** so that branch creation, commits, merge requests can be tracked in JIRA. Also, ticket statuses and comments can be updated based on changes in GIT repos. * Experienced in **Agile Hive Plugin** which helps to utilize JIRA in PI planning as per the SAFe Framework in Scaled Agile. * Experienced in plugins such as **Xray Test management**, **Assets Management**, **Smart Checklist**, **Advanced Roadmaps**, **Automation rules**, **ScriptRunner**, **Proforma,** **PowerBI connector** and many more. * Experienced in Confluence macros, reports, confluence templates, Space administration. * Handled creating JIRA SM projects configurations with SLA’s and automation rules to achieve an ideal ITIL customer support system.  Infosys – SeNIOR ASSOCIATE CONSULTANT Jan ’20 – Feb’22**DeVOPS Platforms Engineer****JIRA Administration** – **Installation and Upgrade activity of Jira.** User management, Troubleshooting and maintenance of Jira servers, Atlassian vendor management, JIRA integration with other tools including GIT, Confluence, etc., Project management and their configuration changes, custom workflow, Issue types, field schemes, permissions etc... Experienced with JIRA plugins – Structure, Xray, Project Configurator, Script Runner and many more.**Confluence Administration -** Space administration, User management and general configuration changes.**GitHub** – Org and Repo creation for various users, maintaining branch commits and resolving merge conflicts. Enabling smart commits and git integration with various tools using webhooks and service endpoints.**Jenkins** - Managed access control and plug-ins installations, configured Distributed builds using Master/Slave concept in Jenkins to achieve CI/CD.Maintaining Kubernetes cluster pods to check build failures in cloud Jenkins. Creating Docker files for needed images and container services and reviewing them in case requested by clients. Experienced with Docker compose.Maintenance and Troubleshooting of all the supported DevOps Platforms tools and application servers in case of failures or latency.Monitoring stats on all DevOps platforms tools using AppDynamics and Azure Metrics and taking needed action.TATA ConSULTANCY SERVICES – SYSTEM ENGINEER OCT ’16 – Dec ‘19 **Ansible Developer** Maintaining Central repository through GIT version control.Implementing Infrastructure as code using Ansible. Involved in Ansible Tower configuration.Designing Inventories, Ansible Roles, Jinja2 Templates and automation set up for application servers.Writing Ansible Playbooks in YAML for various day to day activities and much needed automatic deployments of any configuration changes. **Production Support**   * Maintenance and Support for 12+ third party vendor and inhouse applications. * Incident and Change request management in Prod and Non-Prod environment using Service Now. * Root cause analysis for issues and providing solutions for them. * Creating Python/Bash scripts to run jobs for different functionalities required within the applications. * Vulnerability Assessment and remediation. * Tracking of daily activity, bugs, stories and related epics using JIRA and keeping track of all related Root cause analysis documents, KEDBs etc. using Confluence.    PROJECTS:SIEMENS – SOFTWARE Engineer Feb’22 - PRESENT **APMO (Agile ProGRAM Management Office)**  We as APMO are part of Siemens R&D unit of Grid Software where we act as enablers for every development/testing team working on all Siemens Grid Software products. Our task include below:   * We are team of experts ranging from JIRA, Confluence, DevOps, Test automations, Architects, Cybersecurity and so on. * We work closely with each product team and analyze the gaps and propose solutions accordingly. * Harmonizing tools across each teams in various locations. * Define a fix process such as LEAP MAP and Scaled Agile Safe framework. * Bring the legacy tools, used to develop the product to latest tools in the market to stay up to the standard. * Make sure each team is following a proper standard to implement, code and then deploy their product release and many more.  Infosys – SeNIOR ASSOCIATE CONSULTANT Jan ’20 – Feb’22**DeVOPS INFRASTRUCTURE OPERATIONS - UBS**  * Maintain Frontend and backend of various DevOps tools such as:   + **GIT**: Maintaining Github projects and other administration tasks   + **JIRA and Confluence**: Installation and Upgrade of the software and monitoring the activity of the tool and the server it is hosted on.   + **Jenkins**: All administrative tasks related to the tool.   + **SonarQube** * Integration of all the DevOps tools with each other to maintain a seamless pipeline. * Work closely with multiple clients and stakeholders to understand their requirements and help them design their projects and relevant pipelines.  TATA ConSULTANCY SERVICES – SYSTEM ENGINEER OCT ’16 – Dec ‘19 **BANK OF MONTREAL**  We as production support engineers needed to monitor various banking tools which were responsible for check processing system for the bank. In case of any issue in the project, we need to analyze the same and resolve it at L1 and L2 level. If the issue cannot be resolved by us, we should engage teams such as Database or L3 support team and other similar stakeholders to work and resolve the issue at the earliest. Strong domain knowledge is required for this activity.  Along with Production support activities, we are also working on maintaining a demand draft application created by us in C#. We also maintain JIRA and Confluence along with vulnerability assessment for all the check processing tools of the bank (12 in total) |
| Abhash Das  DEVOPS ENGINEER | JIRA ADMINISTRATOR |
| +91 8670298723  abhashstark@gmail.com  [www.linkedin.com/in/abhash-das](http://www.linkedin.com/in/abhash-das) |
| PROFILE SUMMARY  * Around 7+ years of experience in IT industry focused on DevOps, JIRA and Confluence administration, Build and Release Management, Configuration Management, CI/CD, Containerization and Cloud (AWS). * Expertise in various areas of software development and Business process including Scripting (Python), Unit testing, functional testing, Incident and change request management, vulnerability assessment and remediation, Vendor Management. * Experienced in handling multiple applications and related tasks simultaneously with the ability to prioritize tasks as needed. * Highly organized, resourceful and proactive individual with interpersonal and customer service skills. |
| TECHNICAL SKILLS   * **Languages:** Python, Bash, Groovy * **Version Control Systems:** Git, TFS * **DevOps Tools:** Jenkins, SonarQube, Ansible, Ansible Tower, GitHub * **Collaboration Tools:** JIRA, Confluence * **Containerization/Orchestration Tools:** Docker, Kubernetes * **Build Tools:** Maven * **Web Servers:** Nginx * **DBMS:** Microsoft SQL Server, Oracle * **Cloud:** AWS * **Incident/Change Management Tools:** Service Now, Jira service Management * **Platforms:** Linux and Windows |
| CERTIFICATIONS   * Microsoft Certified: DevOps Engineer Expert (AZ-400) * Microsoft Certified: Azure Administrator Associate (AZ-104) * Microsoft Certified: Azure Fundamentals (AZ-900) * Certified SAFe 5 Practitioner  EDUCATIONB. TECH Computer Science Engineering (CSE) | August 2012- May 2016 | CGPA: 8.87 |